

GENERAL INFORMATION REGARDING OUR PROCEDURES

Arrival Time: 1 to 1 ½ hours before time of the procedure

Approximate Time You Will Be Here: 2 to 2 ½ hours. **YOUR RIDE MUST PLAN ON STAY HERE WITH YOU DURING THAT TIME.**

Procedures are done at:

Cary Endoscopy Center or WakeMed Cary Hospital

ON THE DAY OF THE PROCEDURE YOU WILL NEED:

- **A RIDE**
 - **You must have someone stay with you at the office** and drive you home following your procedure, due to the anesthesia you'll receive during the procedure. It is necessary for your ride to stay because the doctor talks to you and your family member/friend about the procedure and any complications that may occur

- **YOUR INSURANCE CARD(S) AND A PHOTO ID**
 - In accordance with new federal regulations you must present your photo ID along with your insurance card for identity verification.

- **ANY PAYMENT DUE**
Office Procedures
 - We will try to contact you by phone or letter at least a week in advance of your procedure to let you know what your **estimated** financial responsibility will be. **The estimated fee will be due on the day of your procedure.** Please keep in mind that we can only quote you an estimate of what your insurance company tells us.
 - You will be charged both a professional fee and a facility fee. Your insurance company will determine your benefits and there may be a balance from the professional fee and the facility fee for you to pay.

- If you have any tissue specimens removed during the procedure, you will receive a separate pathology bill for the tissue analysis from **GI Pathology**.
- You will receive a separate bill from **Carolina Anesthesia Associates** for the services of the nurse anesthetist and the deep sedation.

Hospital Procedures:

- We will try to contact you by phone or letter at least a week in advance of your procedure to let you know what your ***estimated*** financial responsibility will be. Please keep in mind that we can only quote you an estimate of what your insurance company tells us.
 - Your quote will only be for the physician fee. Your insurance company will determine your benefits and there may be a balance from the physician fee for you to pay.

***Keep in mind that patient responsibility is only an estimate of what you will owe out of pocket based on what your insurance company tells us.*

- **Do not bring valuables, such as jewelry, cellphones & electronic devices as we cannot be responsible for them.**
- **Wear comfortable clothing that you can change in and out of easily.**

EFFECTIVE JANUARY 1, 2009 ANY PROCEDURE CANCELLATIONS MUST BE MADE AT LEAST 48 HOURS PRIOR TO THE SCHEDULED PROCEDURE DATE OR THERE WILL BE A \$50 CANCELLATION CHARGE APPLIED TO YOUR ACCOUNT

Questions ????

**Call our office (919) 854-0041 ext. 121 Nancy
Before 4:00 pm**